

Empower Ambassador Talking Points

1. Introduction

- The ambassador introduces themselves, share their story of loss and love, and explain how and why they are connected to Empower.
- They thank everyone for their support of Empower and for being present today to learn more.

2. Who We Are

- **Empower** connects, supports, and empowers children, teens, and young adults up to age 24 who have experienced the loss of a parent.
- We are non-therapeutic, volunteer-driven, and community-based.
- We do not have a physical office, although our headquarters are located in **Boston, MA**.
- All programs are offered **free of charge** to families.

3. What We Do

- We provide children, teens, and young adults relief from grief and guide them through life following the loss of a parent.
- Our support comes in **two forms**:
 - 1. Events
 - We host large events, such as at the Annual Mother's & Father's Day Events at Gillette Stadium.
 - Local Volunteers organize smaller-scale get-togethers & gatherings within their communities, such as meet-ups at Top Golf or a cooking class, to remind children they are not alone.
 - 2. Mentorship
 - We offer a unique Mentor Program, which matches children, teens, and young adults with positive role models who have also experienced the loss of a parent.

4. More About the Mentor Program

- **Mentors** are men and women over the age of 25 who have experienced loss (it does not have to be in childhood).
- Mentor Screening Process includes:



- o Interviews
- Background checks
- Automobile record checks
- Submission of reference letters
- Training from Empower Headquarters
- Empower conducts a **meet-and-greet** with all families to understand their needs and find the best fit.
 - We do not match mentors to mentees randomly. We consider factors like geography, time of loss, age of loss, type of loss, etc.
- Commitment:
 - Empower Mentors make a **1-year commitment** to the program.
 - Mentors are encouraged to meet with their mentees for a minimum of 4-6 hours per month.
 - We are flexible with the amount of time, offering a hybrid model for mentors with busy schedules who still want to make a positive impact.

5. Where We Serve

- We are currently offering programs in **8 anchor regions**:
 - 1. Southern New England
 - 2. New York Metropolitan Area and Long Island
 - 3. Denver, CO
 - 4. Washington, DC Metro Area
 - 5. Los Angeles + North County San Diego
 - 6. North Carolina (Charlotte, Fayetteville, and Raleigh)
 - 7. Chicago
 - 8. Southeast Florida (West Palm Beach to Miami)
- Programs are region-specific.
- Regional Information:
 - Ambassadors should provide specific information on the region they are speaking to, using resources such as the <u>Judi's House Childhood</u> <u>Bereavement Estimation model.</u>

6. Enrollment Procedure

- Families find us through a variety of channels:
 - Social Media
 - **Traditional Media** (TV, Newspaper, Radio, Magazine)
 - Podcasts
 - Word of Mouth (Family, friends)
- Enrollment:
 - Anyone who knows and loves a child can enroll them.



• We ask that the **guardian** (if the child is under 18) be notified prior to enrollment or before the first contact with our program staff.

7. Q & A

• **Open Floor**: Invite attendees to ask questions.